



BUREAU
VERITAS

Bureau Veritas Certification

BORUSAN LOJİSTİK DAĞITIM DEPOLAMA TAŞIMACILIK VE TİCARET A.Ş.

HEAD OFFICE: PREMIER KAMPUS OFİS GURSEL MAHALLESİ
İMRAHOR CADDESİ NO:29/A 212 KAT: 6 34400 KAGITHANE
ISTANBUL, TURKEY

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

**CUSTOMER COMPLAINT MANAGEMENT FOR LAND
TRANSPORTATION AND DISTRIBUTION SERVICES, PORT TERMINAL
SERVICES, INTERNATIONAL TRANSPORTATION SERVICES,
CHARTERING SERVICES, BOUNDED WAREHOUSE AND
WAREHOUSE SERVICES, PDI OPERATIONS**

Original cycle start date:	08 February 2022
Expiry date of previous cycle:	NA*
Certification / Recertification Audit date:	29 November 2021
Certification / Recertification cycle start date	08 February 2022

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **08 February 2025**

Certificate No. **TR011294** Version: **1** Issue date: **08 February 2022**



İBRAHİM TAGAY
Certification Manager

Local office: Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 34843 Maltepe, İstanbul, Turkey
Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call +90 216 518 40

*Not Applicable



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Scope of certification

Site Name Location	Site Address	Site Scope
Head Office Kağıthane	PREMIER KAMPUS OFIS GURSEL MAHALLESİ İMRAHOR CADDESİ NO:29/A 212 KAT:6 34400 KAGITHANE, İSTANBUL,TURKEY	CUSTOMER COMPLAINT MANAGEMENT FOR LAND TRANSPORTATION AND DISTRIBUTION SERVICES, PORT TERMINAL SERVICES, INTERNATIONAL TRANSPORTATION SERVICES, CHARTERING SERVICES, BOUNDED WAREHOUSE AND WAREHOUSE SERVICES, PDI OPERATIONS
Mersin Office	İSMET İNÖNÜ BULVARI KURTULUŞ MEYDANI NO:70 KLAS PLAZA A BLOK K: 11 D: 25 33100 MERSİN,TURKEY	
Bursa Office	NİLÜFER ORGANİZE SANAYİ BÖLGESİ MINARELİ ÇAVUŞ MAH. AKASYA CADDESİ NO:7 16601 NİLÜFER, BURSA, TURKEY	
İzmir Office	TEV-SADULLAH HAMİT BİRSEL İŞ MERKEZİ AKDENİZ CADDESİ NO: 14 KAT : 6 DAİRE 601 / 602 ALSANCAK İZMİR, TURKEY	

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Scope of certification

Site Name Location	Site Address	Site Scope
Gemlik Liman	ATA MAH. 125 NOLU SOKAK NO:3 BORUSAN LIMAN TESISLERİ GEMLIK BURSA, TURKEY	CUSTOMER COMPLAINT MANAGEMENT FOR LAND TRANSPORTATION AND DISTRIBUTION SERVICES, PORT TERMINAL SERVICES, INTERNATIONAL TRANSPORTATION SERVICES, CHARTERING SERVICES, BOUNDED WAREHOUSE AND WAREHOUSE SERVICES, PDI OPERATIONS
Çatalca Depo / İhracat Depo	TRAKYA SERBEST BÖLGE KARŞISI, 34540 ÇATALCA, İSTANBUL, TURKEY	
Çayırova Depo	CUMHURİYET MAH. TURGUT ÖZAL CAD. ERHAN SOK NO:4 41400 ÇAYIROVA KOCAELİ, TURKEY	
Tuzla Operasyon Merkezi	TEPEÖREN MAH. ESKİ ANKARA ASFALTI CAD. NO:230/1 TUZLA İSTANBUL, TURKEY	
Köseköy Araç Lojistik Merkez	17 AĞUSTOS MAH. 17 AĞUSTOS CD. NO:46 KÖSEKÖY KARTEPE 41250 KOCAELİ	

Certificate No. **TR011294** Version: 1 Issue date: **08 February 2022**

İBRAHİM TAGAY
Certification Manager



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